

Total No of Pages 01

THIRD SEMESTER

SUPPLEMENTARY EXAMINATION

MGH - 03

(ORGANIZATIONAL DEVELOPMENT)
FEBRUARY-2019

Roll. No.....

MBA

Max. Marks: 60

Time: 03:00 Hours

Note: Answer any **FIVE** questions.
All questions carry equal marks.

1. Define organizational development. Discuss the process involved in managing organizational development. You can give the real case of some organization also.
2. Why is organizational change generally resisted by employees? Discuss how organizational change can be effected in an organization.
3. "Suppose Hindustan Paper Corporation (HPC) is proposing to reduce its employee turnover from 25% to 15% within six months." Explain this with Kurt Lewin's Force Field Analysis.
4. Discuss the major diagnostic methods used in organization development. Which one do you think more suitable for an educational institution and why?
5. What is meant by 'Management By Objectives (MBO)'? Elaborate the process involved in MBO.
6. What is meant by learning organization? How is leaning organization different from normal organization? What makes an organization as learning organization.
7. Explain the role of OD practitioners as Agents of Social Change. Highlight the future of OD in a VUCA World (Volatility, Uncertainty, Complexity, Ambiguity).