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3rd Semester MBA

END SEMESTER EXAMINATION- NOV/DEC 2019

PAPER CODE: MGH-03

TITLE OF PAPER- Organizational Development

Time: 3:00 Hours

Max. Marks: 60

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All Questions are compulsory.

1. Write a short note on the followings: (4\*5=20 marks)
- Sensitivity Training
  - Process Consultation
  - Third-Party Interventions
  - Grid OD
  - System 4 Management
2. Discuss the future of Organizational development in VUCA (Volatility, Uncertainty, Complexity, Ambiguity) work environment of the 21st century. (10 Marks)
3. Elaborate the strategies to overcome resistance towards organizational change. (10 marks)
4. Discuss the utility of 'Grid Organization Development' method of diagnosis in the context modern structureless organizations. (10 marks)
5. a) 'Organizational values and ethical orientation influence OD intervention.' Critically evaluate this statement.
- b) MBO allows amalgamation of both employees and employers concern. Elaborate the statement with the help of a suitable example. (10 marks)

3. Discuss the need, significance and utility of newly introduced "The Code of Wages Bill, 2019." (10 marks)
4. "Strike is a necessary evil". Critically analyze the statement in the light of radical approach to IR, provisions of factory act, 1948 and the essential services maintenance act (ESMA). (10 marks)
5. Discuss various provisions of dispute resolution as per The Industrial Dispute Act, 1947. (10 marks)